

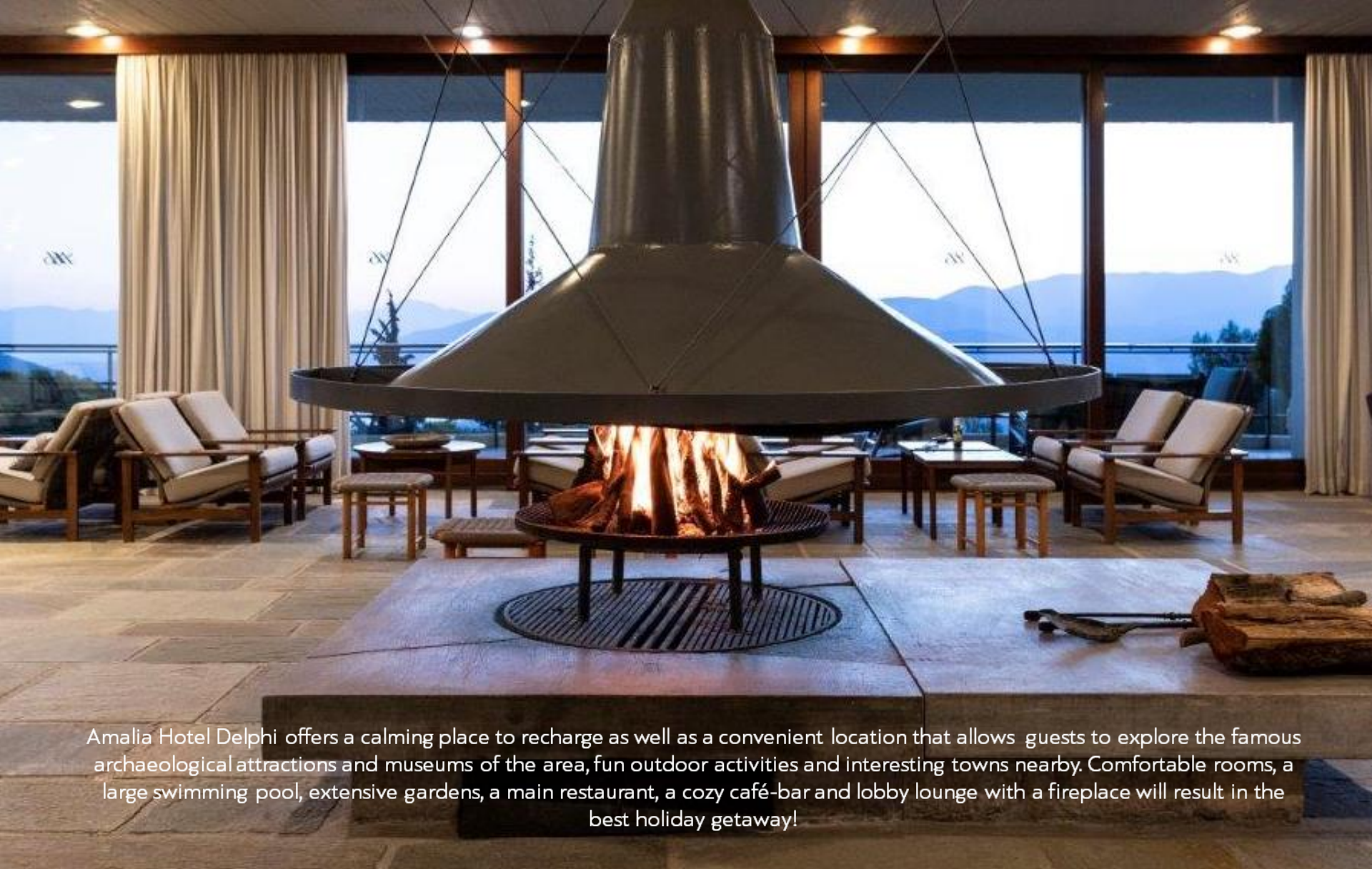


AMALIA HOTEL

DELPHI

Sustainable Tourism





Amalia Hotel Delphi offers a calming place to recharge as well as a convenient location that allows guests to explore the famous archaeological attractions and museums of the area, fun outdoor activities and interesting towns nearby. Comfortable rooms, a large swimming pool, extensive gardens, a main restaurant, a cozy café-bar and lobby lounge with a fireplace will result in the best holiday getaway!



AMALIA HOTEL

DELPHI

Welcome to the place where history meets Greek hospitality



The hotel is member of the Amalia Hotel group, owned by the Coulouvatos family, a family with many ties to tourism. The enterprise contributed significantly to the upgrading of Greek tourism, having established the iconic Amalia Hotels in historical and tourist areas of our country, such as Syntagma, Nafplio, Olympia, Delphi, Kalambaka and Preveza. Christos Coulouvatos was one of the pioneers of Greek tourism and one of its warmest visionaries.

The management's policy is to respect guests, the environment and local society. Amalia Hotel Delphi is focused and has the vision of implementing a strategy which adopts the development of sustainable tourism.

The goal is to:

- minimize environmental impacts
- optimize business processes
- maximize safety, quality and performance.



At Amalia Hotel Delphi, the management and staff undertake our role, following the vision of Amalia Hotels Group for the development of sustainable tourism. Our team contributes to the aim of reducing our environmental footprint and strengthening our social contribution with love and commitment. It is a priority to provide a friendly hotel experience to our guests, operating with minimum environmental impact, respecting our employees, supporting our suppliers and showing gratitude to local society.

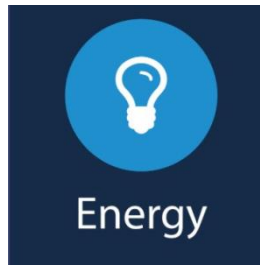


Nikos Katsiadas
General Manager
Amalia Hotel Delphi

Environmental Practices

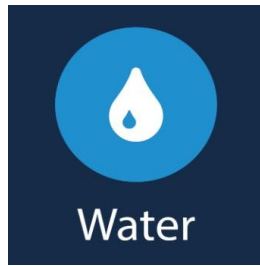
In a constant effort to reduce the environmental impact while operating, the management has focused on taking action to control energy and water usage at the hotel as well as necessary waste management





In order to reduce consumption, the below actions have been made:

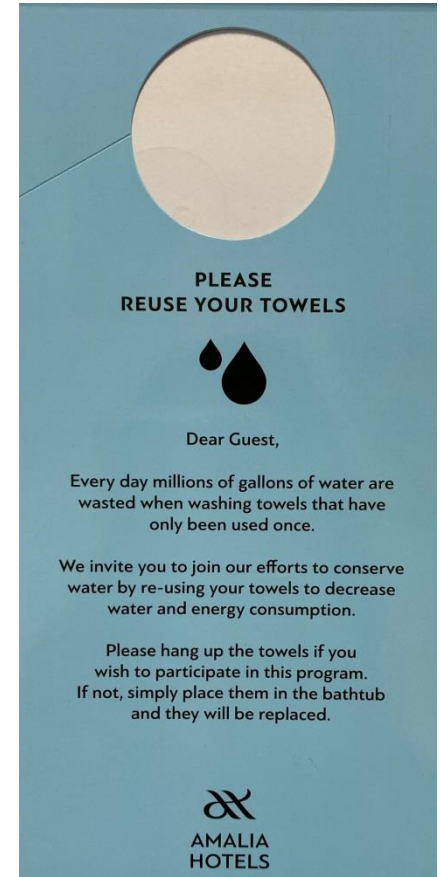
- Usage of BUS to adjust cooling/ heating when there are no guests present, isolating floors, corridors and rooms to preserve energy
- Replacement of lamps with Led and smart Led lamps to save energy
- Cards in the rooms to control the electricity supply
- Change of electrical equipment when required with energy class A+ appliances (e.x. minibar, TV smart etc.)



In order to reduce consumption, the below actions have been taken:

- Instalment of water flow restrictors in the taps and showers which lower the water level in toilet flushes and also monitor possible leaks
- Raise environmental awareness to our guests through room leaflets and reminders
- Staff training to minimize usage
- Water consumption monitoring
- Use of a highly rated water-efficient showerhead (10 lit/min) ecoturbino, rather than older models (20 to 30 lit/min). Using water efficient showers reduces the volume of hot water needed as well as the energy required to heat the water.
- Use of the kitchen and laundry washing machines only when there are full loads
- We carry out regular inspections by the maintenance department for leaks and damage to the water supply system (every 2-3 months)

*The batteries have the cold start technology that prevents the unnecessary use of hot water, thus contributing to saving energy and reducing CO2 emissions in the atmosphere.





In order to reduce consumption, the below actions have been made:

- Recycling all cooking oil
- Reducing the use of paper for printing
- Reducing the use of plastic
- Preferring packaging that doesn't produce waste
- Preferring bulk orders
- Terminating the use of plastic straws, plastic cups, plastics stirrers
- Using ecological toiletries

Health & Safety



Amalia Hotel Delphi provides and maintains high health and safety standards in accordance with the legal requirements, to ensure the health and safety of all employees, guests and visitors by:

- Ensuring that all locations and activities have been reviewed and are safe, with any possible hazards being anticipated and managed
- Ensuring that all equipment is maintained and safe for use
- Training the staff on their responsibilities and how to protect themselves and the guests in case of emergency
- Developing procedures and action plans to ensure safety and to prevent and manage accidents & emergencies

Staff

People are the cornerstone of Amalia Hotel Delphi, which is a human centered company that creates strong ties with the staff and is proud to have long-lasting collaborations.



With respect to our employees, we are committed to :

- Complying with legislation and regulation on human rights and employment
- Making no distinctions among our people (age, gender, sex, nationality, religion)
- Practicing equality and fair treatment to all employees
- Supporting women and providing opportunities for management positions
- Supporting the majority of the employees who have been working in the business for the course of their whole careers, some until retirement
- Staff salaries remained above minimum wage during the Covid pandemic period, and the salary amount of those suspended was higher than the one government imposed
- Undertaking safe and health protocols for employees and visitors
- Training and developing employees constantly
- Training employees on sustainable practices
- Providing bonuses & food vouchers
- Hosting festive corporate events
- Charity



Other activities



In an effort to reduce our ecological footprint as much as possible, the below actions have been made:

- In order to support the local economy and reduce our footprint, we prefer to purchase foods from local suppliers
- All local and traditional dishes are labeled specifically to create awareness for local products, being part of the “Greek Breakfast” program, promoting the culinary heritage of each location
- Return all used batteries and toner cartridges
- Recycle electrical & electronic devices
- Electrical appliances are regularly maintained and cleaned
- Broken electrical appliances in the guests’ rooms, public areas and kitchens are replaced with modern, energy-efficient appliances
- Usage of detergents that are eco friendly
- Preserve a small biological vegetable garden
- Bicycle parking available

Community

Amalia Hotel Delphi management and staff respects the local community as we coexist in every way. We commit to:

- Prioritize employing people from the local community
- Maintaining a close relationship with the local community and local authorities to resolve and promote issues of mutual concern
- Taking part in local activities promoting the destination
- Cooperating and promoting local suppliers for F&B as much as possible
- Cooperating and promoting local businesses related to the tourism sector
- Providing information and encouraging guests to visit areas of local, cultural, historical, archeological, and natural interest
- Supporting sustainable tourism

Powering Sustainable Tourism

The Amalia Hotel Group is committed to minimize its ecological footprint and encourage sustainable travel initiatives, while also improving the sustainability performance of all 6 hotels.

We are committed to continue to offer tourism services and high quality experiences to our guests, while having a positive impact on local communities, taking into account the preservation of resources and contributing to the restoration and protection of the environment.



AMALIA HOTELS