

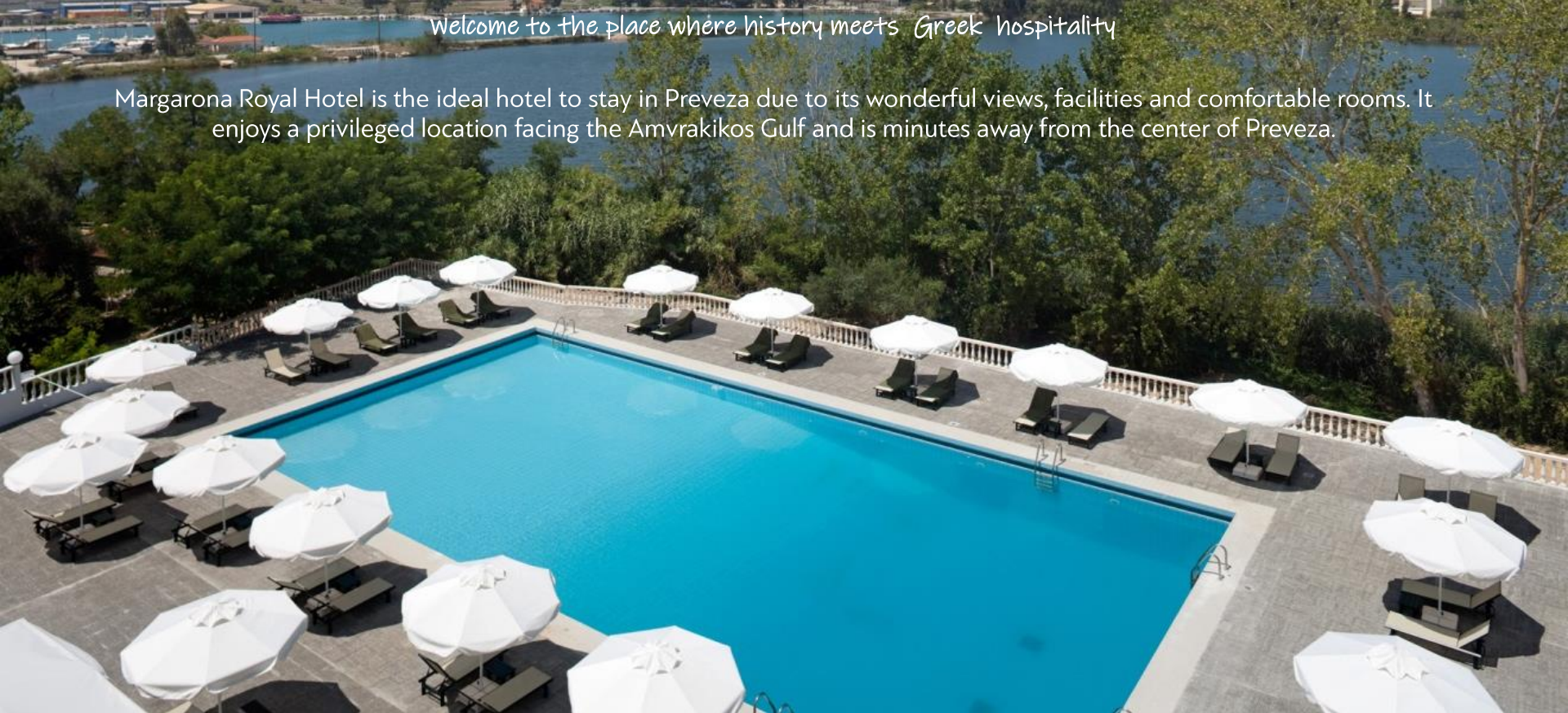
MR
MARGARONA ROYAL
PREVEZA

Sustainable Tourism



Welcome to the place where history meets Greek hospitality

Margarona Royal Hotel is the ideal hotel to stay in Preveza due to its wonderful views, facilities and comfortable rooms. It enjoys a privileged location facing the Amvrakikos Gulf and is minutes away from the center of Preveza.



The hotel is a member of the Amalia Hotel group, owned by the Coulouvatos family, a family with many ties to tourism. The start of the enterprise contributed significantly to the upgrading of Greek tourism, having established the iconic Amalia Hotels in historical and tourist areas of our country, such as Syntagma, Nafplio, Olympia, Delphi, Kalambaka and Preveza. Christos Coulouvatos was one of the pioneers of Greek tourism and one of its warmest visionaries.

The management's policy is to respect guests, the environment, and local society. The hotel has been certified with green-key, an eco-label award which aims to increase the use of environmentally friendly and sustainable methods of operation and technology in the establishments. Margarona Royal is focused and has the vision of implementing a strategy which adopts the development of sustainable tourism.

The goal is to:

- minimize environmental impacts
- optimize business processes
- maximize safety, quality and performance.



The Margarona Royal management and staff follows the vision of the Amalia Hotel Group for the development of sustainable tourism. Everyday, our team contributes to the aim of reducing our environmental footprint and strengthening our social contribution with love and commitment. It is a priority to provide a friendly hotel experience to our guests, operating on a minimum environmental impact, respecting our employees, supporting our suppliers and showing gratitude to local the society.

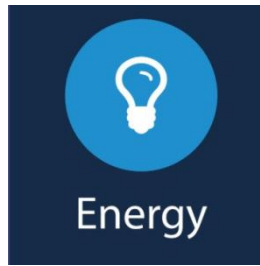
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Panayiotis Giosas
General Manager
Margarona Royal

Environmental Practices

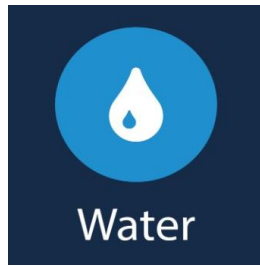
In a constant effort to reduce the environmental impact while operating, the management has focused on taking action to control energy and water usage at the hotel as well as necessary waste management





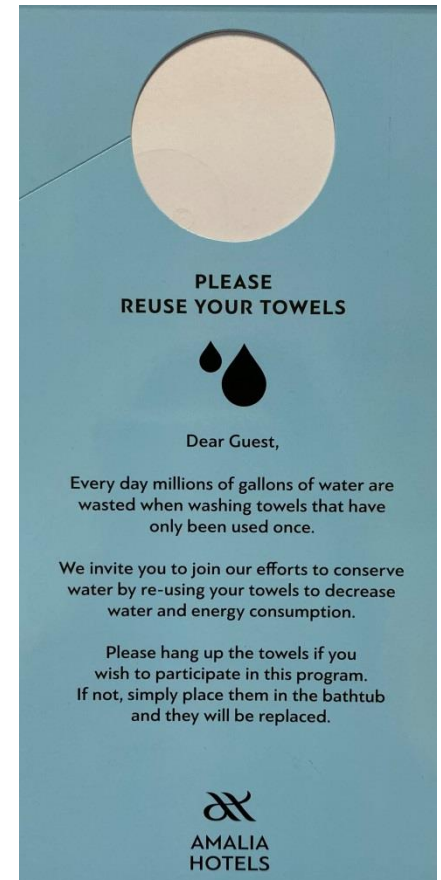
In order to reduce consumption, the below actions have been made:

- The hotel uses geothermal energy for heating, cooling and hot water usage.
- The hotel has double glazed windows
- Usage of BMS (Building Management System) to monitor and adjust the temperature of the central air conditioning system, following external weather conditions
- Replacement of lamps with Led and smart Led lamps to save energy
- Usage of BUS to adjust cooling/ heating when there are no guests present, isolating floors, corridors and rooms
- Cards in the rooms to control the electricity supply
- Change of electrical equipment when required with energy class A+ appliances (e.x. minibar, TV smart etc.)



In order to reduce consumption, the below actions have been taken:

- Instalment of water flow restrictors in the taps and showers which lower water levels in toilet flushes and monitoring possible leaks
- Raise environmental awareness towards our guests through room leaflets and reminders
- Staff training to minimize usage
- Water consumption monitoring
- Use of a highly rated water-efficient showerhead (10 lit/min) ecoturbino, rather than older models (20 to 30 lit/min). Using water efficient showers reduces the volume of hot water needed as well as the energy required to heat the water.
- Use of the kitchen dishwashers and laundry washing machines only when there are full loads
- We carry out regular inspections by the maintenance department for leaks and damage to the water supply system (every 2-3 months)





In order to reduce consumption, the below actions have been taken:

- Recycling all cooking oil
- Reducing the use of paper for printing
- Reducing the use of plastic
- Preferring packaging that doesn't make waste
- Terminated the use of plastic straws, plastic cups, plastics stirrers
- Use of ecological toiletries

Health & Safety



Margarona Royal management and staff provides and maintains high health and safety standards in accordance with the legal requirements, to ensure the health and safety of all employees, guests and visitors by:

- Ensuring that all locations and activities have been reviewed and are safe, with any possible hazards being managed
- Ensuring that all equipment is maintained and safe for use
- Training the staff on their responsibilities and how to protect themselves and the guests in case of emergency.
- Developing procedures and action plans to ensure safety, to prevent and manage accidents & emergencies

Staff

People are the cornerstone of Margarona Royal, which is a human centered company that creates strong ties with the staff and is proud to have long-lasting collaborations.



With respect to our employees, we are committed to :

- Complying with legislation and regulation on human rights and employment
- Making no distinctions among our people (age, gender, sex, nationality, religion)
- Practicing equality and fair treatment to all employees
- Supporting women and providing opportunities for management positions
- Supporting the majority of the employees who have been working in the business for the course of their whole careers, some until retirement
- Staff salaries remained above minimum wage during the Covid pandemic period, and the salary amount of those suspended was higher than the one government imposed
- Undertaking safe and health protocols for employees and visitors
- Training and developing employees constantly
- Training employees on sustainable practices
- Providing bonuses & food vouchers
- Hosting festive corporate events
- Charity

Other activities



In an effort to reduce as much as possible our ecological footprint the below actions have been made:

- In order to support the local economy and reduce our footprint we prefer to purchase food and beverage from local suppliers.
- All local and traditional dishes are labeled specifically to raise awareness for the local products, and by being part of the program “Greek Breakfast”, we promote the culinary heritage of each place.
- Preserve a small biological vegetable garden.
- Return all used batteries and toner cartridges
- Recycle electrical & electronic devices
- Electrical appliances are regularly maintained and cleaned
- Broken electrical appliances in the guests’ rooms, public areas, and kitchens are replaced with modern, energy-efficient appliances.
- Use of specific detergents that are eco friendly for housekeeping

Community

Margarona Royal management and staff respects the local community, as we coexist in every way. We commit to:

- Prioritize employing people from the local community
- Maintaining a close relationship with the local community and local authorities to resolve and promote issues of mutual concern
- Taking part in local activities promoting the destination
- Cooperating and promoting local suppliers for F&B as much as possible
- Cooperating and promoting local businesses related to the tourism sector
- Providing information and encouraging guests to visit areas of local, cultural, historical, archeological, and natural interest
- Supporting sustainable tourism

Powering Sustainable Tourism

The Amalia Hotel Group is committed to minimize its ecological footprint and encourage sustainable travel initiatives, while also improving the sustainability performance of all 6 hotels.

We are committed to continue to offer tourism services and high quality experiences to our guests, while having a positive impact on local communities, taking into account the preservation of resources and contributing to the restoration and protection of the environment.



AMALIA HOTELS